Tracking and Viewing Tracks

Navigate to www.globaltrackinggroup.com, the Customer Log In Center is on the homepage. If you ordered via the internet, an email was sent to you so you could securely create your login and password. If you ordered via telephone, your login and password were created during the purchase with the sales representative. Feel free to call us with any password change requests at 800-774-9808. After logging on, click the “Launch UBI” button and you will be taken to your own secure mapping screen. You may see a location in MD; this is where your device was tested and/or programmed in preparation for shipment to you.

“Track Now” - To see where the UBI is when using the Track-On-Demand plan, the Extended A plan, or the Extended B plan (there is no need for this when using the Unlimited plan), click on the “Track Now” button. The mapping and device are set up to refresh after 35 seconds. When the cell towers are busy, this may take several more seconds. If the location doesn’t update after the screen refreshes, wait 15 more seconds then click on the “Refresh” button above the calendar to the right of the map, which will refresh your track. The top right corner shows the last time there was a track.

GPS Map Features
Key for GPS Map Features

1. Mapping manual and other documents related to the mapping interface.
2. Your unique UBI device number, this can be modified when setting SOS email addresses.
3. Link to set up device name and SOS emails for specific device. See SOS section of this guide
4. Device programming
5. Tools such as profile updates, username and password changes and credit card changes
6. Alert indication and support information
7. Mapping application theme settings
8. Your unique map
9. Details of device tracked and last track
10. Battery life indicator
11. Auto refresh, breadcrumbs showing trail from track to track, speed of latest track, most recent command or altitude sent from device
12. Calendar shows present tracks and past dates with tracks by shading those dates in blue
13. GeoFence: see GeoFence section of this guide
14. Mapping tools for reports, track on demand, statistics, and find addresses

Map Features

- Pulsating “Bulls eye” with Red center - most recent track when the vehicle is stopped
- Dark blue/light blue “Arrowhead” - last track when vehicle is in motion and directional heading

Squares, indicate tracks, will change color depending upon how recently the tracks occurred. The more recent the track, the darker the color:

- Light Green Square
- Dark Green Square
- Black Square

![Map Features Image]
Track Data - When you move the cursor over a track, a pop-up window will show which track of that day it is, and the track’s date, time, speed and course.

If you single right click on one track and then choose another track and do another single right click, a window opens to show you the distance traveled between those two points and the average speed.

With a single left click you will see the address of that location as seen by Microsoft. Accuracy of address is dependent on the accuracy of Microsoft maps.

**Tip: When you left click on the map, hold the mouse button down so that when the mouse moves, the map moves.**

**The Address Feature**
When you single left click on a track, the address indicating the location, will appear:

Should this pop-up window not appear, follow the easy steps listed below to enable this feature.

**Enabling the Address Feature:**

1. Within your browser frame, select “Tools”
2. Click on “Internet Options”
3. Select the “Security” tab
4. Click on “Custom” or “Custom Settings”
5. Scroll approximately half way down the list to the “Miscellaneous” listing
6. The first sub listing under that is “Accessing Data Sources Across Domains”
7. Click on “Enable”
8. Click “OK”, then click “OK” again

This feature is now enabled
Viewing your tracks and your options:

By clicking on “Labels”, your “Aerial” and “Bird’s eye” maps will show the street names on the map. Bird’s eye view is not available everywhere.

**Tip: To print the screen**
1. On your keyboard push these three keys simultaneously. Ctrl + Alt + Prt Sc
2. Then go to a word document and do a right click and paste

**The SOS Feature**
Push and hold the SOS button on the side of the UBI for 3 seconds to issue an alert that can send 5 e-mails and/or text message addresses. Once initiated, a track and an electronic alert (via email or text) will occur.

**Configuring the SOS**
1. Log in to your map
2. Select “Configure SOS”
3. Enter up to 5 e-mail and/or text message addresses then click “Update Device”
4. The SOS feature is now configured and will function when the SOS button is pressed and held for 2.5-3 seconds. The SOS message will be sent every two minutes for the next twenty minutes.

**Tip: Setting your SOS to send a text message to a cell phone**
(You must have a phone with internet capabilities and have it functioning)
SPRINT: your10digitphonenumber@messaging.sprintpcs.com
AT&T: your10digitphonenumber@txt.att.net
T-MOBILE: your10digitphonenumber@tmomail.net
Setting Up a GeoFence

When logged onto your map, the GeoFence is used to send an email alert or a text message if the vehicle or person enters or leaves the fenced area that you have set on the map:

Example of an email message

<table>
<thead>
<tr>
<th>006903 GeoFence Tracking Alert</th>
</tr>
</thead>
<tbody>
<tr>
<td>006903 left GeoFence at 5/16/2011 5:50:22 PM...Last seen at 41 Old Craigville Rd Hyannis MA 02601</td>
</tr>
</tbody>
</table>

Clicking the “GeoFence” button will activate the GeoFence functions and look like this:

The “GeoFence” button has changed to the “Set” button and there are 2 new controls. Here is how each of the fence controls work:

1. Underneath the “Set” button is a drop down list where you select the fence-type:
   - “Both” sends an alert if the target enters or leaves the fence area.
   - “Exit” sends an alert if the target leaves the fence area.
   - “1Shot” behaves differently depending on where the target was located when the fence was created. If the target was inside the fence, an alert is sent ONE TIME ONLY when it leaves the fence. And if the target was outside the fence when it was created, the alert is sent once when it enters the fence. These 1Shot fences are deleted after they are triggered.

2. Under the “Set” button is a textbox where you enter the address for the alert. Enter either an email address here, or a phone number that can receive SMS text messages. Always use a “+” prefix for phone numbers. For example:+15551212. Don’t use hyphens or spaces and it is best to use the entire phone number including “1” plus area code.

Steps for creating a GeoFence

1. Click on the GeoFence button and draw the fence by simply double-clicking on the map to set the upper left corner of the fence (only rectangular shapes are supported).
2. Then double-click where you want the lower right corner to be. A temporary violet colored fence with a shaded interior is drawn as in the example below. If you want to change the fence size or shape just double-click on two new points and create a new fence. The old one is automatically removed. Always Upper Left Corner to Lower Right corner
3. Before you save this fence, you need to tell the server where to send the alert, what TYPE of fence you want it to be, and to enter the password (the default setting for the password should already be in the box).

4. Click on the “Set” button to save the fence you created.

Steps for removing a GeoFence

1. Click the “GeoFence” button again. All existing fences are drawn on the map. BLACK fences are type “Both”, RED fences are fence-type “Exit”, and BLUE fences are type “Enter”. See example below.

2. Positioning the mouse over the “Delete” button will show you the type of fence and the destination of the email or text message. To permanently remove this fence, click the “Delete” button. Click the “Delete” button of any other fences that you want removed. Then click the “Set” button.

**IMPORTANT:** The fences are not removed until the “Set” button is clicked. To abort the deletes, simply click today’s date on the calendar.

**PLEASE NOTE: (GeoFences are best used with a frequency plan greater than 1 hour)**

- The Track-On-Demand plan will not notify you that the GeoFence has been broken until you click the “track now” button.
- The other plans with preset automatic tracks send you the notification automatically when the next preset track occurs.
- Hibernator Battery Packs, when in motion sensor mode, can take 3-7 minutes to “wake up” and start tracking again once they are in motion. You will receive the notification on the next scheduled track.
- **BLACK** fences are type “Both”, **RED** fences are fence-type “Exit”, and **BLUE** fences are type “Enter”.
- **“1Shot”** fences do not show on the screen after they are set as they are invisible.

Enable Viewing Via Cell Phones, PDAs and Blackberries

The maps on our website can be viewed on cell phones, PDAs and Blackberries when a computer is not readily available. How well each displays is dependent upon the equipment manufacturer of your device. The device must...
be capable of connecting to or is already set up on a plan to connect to the internet by your service provider. It must also be WAP enabled.

**How To Enable**

From your cell phone, PDA or Blackberry device go to the following links:

**For the Cell**

http://www.nowautotrack.com/findme/cell.aspx?name=(imei)

- Replace the blue (imei) area with your UBI six digit device number and follow the directions on the link
  example: ?name=553462

**For PDAs**


- Replace the blue (imei) area with your UBI six digit device number and follow the directions on the link
  example: ?name=553462

**For the Blackberry**


- Replace the blue (imei) area with your UBI six digit device number and follow the directions on the link
  example: ?name=553462

If after following all of the link steps you still have a problem connecting to the map, contact your device provider to *be sure the device is WAP enabled* and for other suggested fixes.

**NOT ALL CELL PHONES, PDAS OR BLACKBERRIES ARE INTERNET CAPABLE DUE TO THE AGE OR TECHNICAL LIMITATIONS OF SOME MODELS.**

**How “Track On Demand” Works**

**Track On Demand Service Plan: 300 individual tracks per month**

1. REMEMBER; the UBI must be turned on and connected to satellites and cell towers.

<table>
<thead>
<tr>
<th>Device</th>
<th>Confirm connected to cell tower</th>
</tr>
</thead>
<tbody>
<tr>
<td>UBI4000</td>
<td>Solid red light</td>
</tr>
<tr>
<td>UBI5000</td>
<td>Slow flashing green light</td>
</tr>
<tr>
<td>UBI5000E</td>
<td>Slow flashing blue light</td>
</tr>
</tbody>
</table>

2. Position the UBI in or on the vehicle, person or object that you wish to track.

4. From the home page users can login by entering their login name and password.
   
   Login: John  
   Password: Doe

5. Next click on LAUNCH UBI TRACK

6. You are now at the map**.
   
   • If this is the first time that you have launched the UBI, the screen will show you one of two locations; Rockford, Illinois or Baltimore, Maryland. (These locations are used to test the devices before shipping.)  
   • In order to change the screen AND locate the UBI click on TRACK NOW  
   • Approximately 35 seconds later the screen will refresh with the new map and the location of the UBI. It can take longer if the cell towers are busy. After the map returns and a track did not occur, wait a few more seconds and click the “Refresh” button.

7. With Track on Demand, each time you click on TRACK NOW you will get a new location if the device has moved. If the device has not moved the screen will come back with the same information as before. If the device has not moved since the last track, the track is on top of the other. You can see if a track was returned however by checking the last report box.

8. The screen will only show you the last track. You must click TRACK NOW again for another track to show on the map. You can track this way 500 times per month on the Track on Demand plan (only certain devices), 300 times per month on the 1 hour plan, 200 times per month on the 25 minute plan and 100 times per month on the 10 minute plan.

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EXCEEDING YOUR ALLOTTED TRACK-ON-DEMANDS PER MONTH FOR THE FOUR TRACKING PLANS OFFERED WILL RESULT IN YOUR UBI MAP BEING DEACTIVATED UNTIL THE START OF THE NEXT 30 DAY PERIOD.